

*Our Mission*

**Horizon Hospice**, Chicago's first hospice service, is a not-for-profit, community-based organization whose goal is to provide comfort for the dying and to preserve dignity at the end of life.

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*President*

*2002 Annual Report*



Dear Friends,

Horizon Hospice's accomplishments in 2002 clearly demonstrate the possibility of transforming a vision into a reality. Now in our 25th anniversary year, Horizon has grown from a mere idea discussed in founder Ada Addington's living room to a fully accredited institution with an annual budget of more than four million dollars. We've grown from a staff of one to a professional corps of 60, and we've cared for more than 8,000 patients during the last 25 years. We have a premiere educational program, and our staff is often asked to share their expertise at national professional meetings. But while we've grown in size and stature, the statistical snapshot in this report demonstrates our unwavering commitment to the values of a not-for-profit, community based organization: We invest 83 percent of our revenue in caring for patients — and 80 percent of our patient care expenses in supporting top quality personnel to deliver that care.

**Some special achievements in 2002 include:**

- We cared for 537 patients last year and provided a total of 26,208 days of patient care. While our total number of patients was down from 2001, the total patient days were up and, most notably, the average length of stay went from 43 days in 2001 to 48 days in 2002. More time to respond thoughtfully to each patients' needs makes the hospice experience more gratifying for the patient, the family and our staff.
- Horizon launched a program to train more than 200 attending physicians and staff nurses in end-of-life care at the Cook County Bureau of Health Services. This was in addition to our ongoing rotation in hospice and palliative care, which trains more than 100 physicians-in-training and nursing students from area schools and hospitals each year.
- In addition to making 1,869 follow-up calls to offer support to our patients' families, Horizon's bereavement staff conducted free, professionally facilitated community support groups for the grieving and held an educational conference for healthcare professionals on "Death in the Latino Family."
- Horizon volunteers provided more than 3,000 hours of service to our hospice families, and our volunteer coordinator conducted an extensive 5-session training course for new volunteers in the winter, spring and fall.

- Horizon took a lead role in developing a new palliative care consultation service at Mount Sinai Hospital. This program brings the basic principles of end-of-life care to patients who may not be ready for hospice, but benefit greatly from the aggressive pain and symptom management and patient-centered care advocated by our experts in palliative medicine.
- Horizon developed a new Complementary and Alternative Medicine program to expand treatment options to include therapies such as healing touch, massage therapy, aromatherapy and meditation. Preliminary results show great success in reducing pain and anxiety among patients receiving these therapies.

As we go to press with this report, we are immersed in our 25th anniversary year. We've been celebrating Horizon as the "First in Chicago" in many ways — the city's first hospice program, the first in reaching out to AIDS patients, the first in taking complex pediatric cases, the first in providing strong physician support, the first in developing a comprehensive professional education program and the first in delivering quality end-of-life care for the underserved throughout the Chicago area. Many of you joined us at our benefit celebration recounting the history of these accomplishments. Since then, the Joint Commission on Accreditation of Healthcare Organizations has completed a second survey of Horizon Hospice and awarded us another three-year accreditation. This November, we'll wind up our anniversary celebrations by showcasing the accomplishments of Horizon and the entire end-of-life care community at our medical conference titled "Celebrating 25 Years of Advances in End-of-Life Care."

As we go forward, we hope you'll join us by offering your ongoing support for our mission as we continually strive to be not only the first, but also the best.

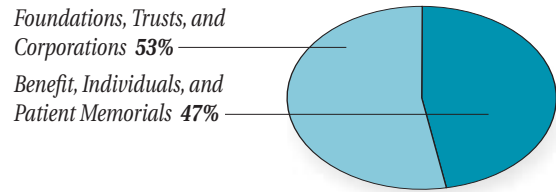
Sincerely,

Henry S. Webber  
*Chairman*

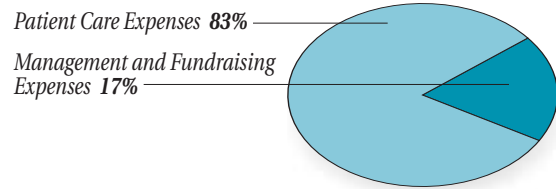
Michael E. Preodor, MD, FACP  
*President*



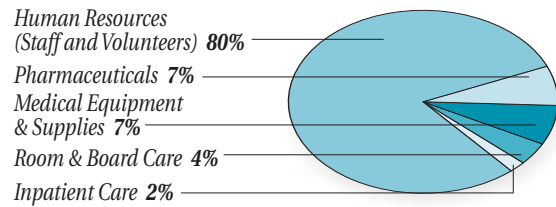
### Contributions by Source



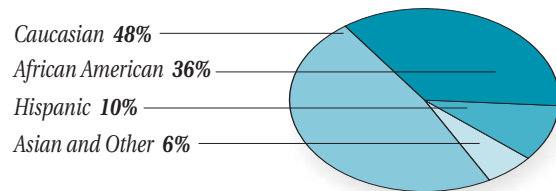
### Where Horizon Hospice Dollars Go



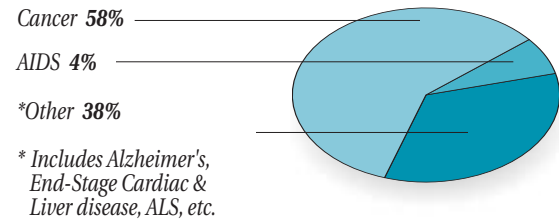
### Patient Care Expenses



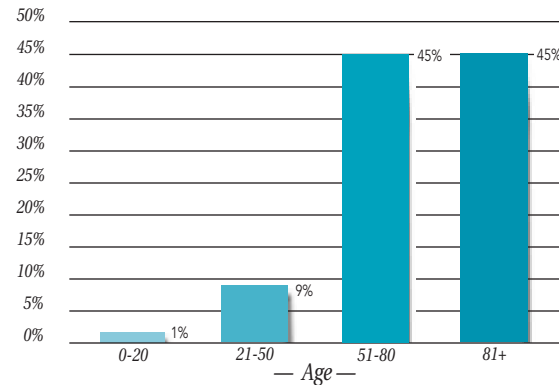
### Patient Ethnicity



### Diagnosis



### Age/Gender 66% Female 34% Male



### Major Contributors

January 1— December 31, 2002

- Abbott Laboratories Fund
- AIDS Foundation of Chicago
- William Blair & Co. Foundation
- The Blowitz-Ridgeway Foundation
- The Helen V. Brach Foundation
- Butler Family Foundation
- Catholic Health Partners
- CHOICES Hospice Triage
- The Coleman Foundation
- Credit Suisse First Boston Foundation Trust
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- Humana, Inc.
- Jacobs Healthcare Systems
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- The Elizabeth Morse Charitable Trust
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- The Northern Trust Company
- OxySound
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- Purdue Pharma L.L.P.
- Reade Industrial Fund
- Regeneration Foundation
- Reyes Holding L.L.C.
- Rotary One
- Robert M. and Doris H. Sasser Fund of the Chicago Community Trust
- Dr. Scholl Foundation
- Susman and Asher
- Zarrabian & Associates

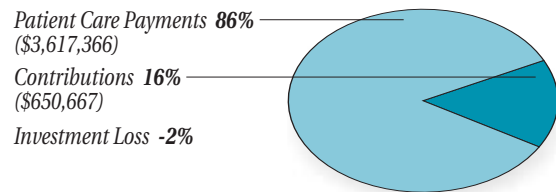
Complete Audit and Footnotes, prepared by Karlin, Kerschmer, Sharpe & Company, LLP, are available upon request.

### About Our Finances

**Special thanks to our donors.** As you can see, charitable contributions play a significant role in helping us provide hospice care to all in need, without regard to their ability to pay. Your partnership enables us to honor this commitment.

### 2002 Statistical Snapshot

#### Income Sources



#### Patient Payment Form

