

*Our Mission*

**Horizon Hospice**, Chicago's first hospice service, is a not-for-profit, community-based organization whose goal is to provide comfort for the dying and to preserve dignity at the end of life.

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*2003 Annual Report*



*A Message from the Chairman*

Dear Friends,

Horizon Hospice was the first hospice created in Chicago, and 2003 marked Horizon's 25th anniversary. Throughout the year, we provided a total of 28,300 days of hospice care to 573 patients. The year was also filled with many special activities to honor our quarter century of accomplishments, including a medical conference on end-of-life care, an active media relations campaign, and an anniversary benefit that drew hundreds of supporters to recognize the commitment and success of the organization's founder, Ada Addington, and Horizon's president, Dr. Michael Preodor.

Following Horizon's formation, many other hospice organizations were established in Chicago. But Horizon's high quality, comprehensive program to serve patients and their families is unsurpassed in our service area. Horizon excels at providing physician involvement, volunteer support, complementary and alternative medicine treatments, indigent care, professional education, and bereavement services. The staff is continuously working to develop better quality standards and measurement tools to improve our services and patient/family satisfaction. Those of you who support our work with charitable contributions enable Horizon to provide consistently excellent care, and we are deeply grateful for your generosity.

Horizon has always committed substantial resources to teaching physicians-in-training about hospice and palliative care, and the organization enjoys a reputation as a leader in end-of-life care education. November's multidisciplinary medical conference was a huge success with about 160 nurses, social workers, physicians, chaplains and volunteers in attendance. The program included six afternoon workshops and a comprehensive keynote on advancements in the field by world-renowned pain management expert Dr. Kathleen Foley of Memorial Sloan Kettering Cancer Center in New York City.

Additionally, Horizon delivered hands-on end-of-life care education to a total of 150 professionals-in-training last year. We're especially proud to have instructed 83 nursing students. Horizon also hosted the American Medical Student Association's six-week End-of-Life Care Fellowship Program for future physicians from all over the U.S. Under the direction of our medical director, Dr. Michael Marschke, students received both academic and clinical training from Horizon staff and local experts in hospice and palliative medicine. A unique feature of the program requires students to incorporate end-of-life care curriculum into the course of study at their home medical schools. AMSA chose Horizon as host again in 2004.

As the year closed, we said a fond farewell to Dr. Preodor, who gave 25 years of tireless service to Horizon, and imbued it with his constant focus on the needs of patients. Our new president, Mary Runge, BSN, MBA, joined Horizon in January, 2004, bringing with her a strong background in nursing, management and end-of-life care. She has developed and expanded many hospice and palliative care programs. We are excited about Horizon's future under her leadership!

On behalf of the board, the staff and the patients and families we serve, thank you for your support of our mission to comfort the dying and to preserve dignity at the end of life. I hope you'll join me in sustaining Horizon's fine programs, expanding services and continuous growth in size and quality.

Sincerely,

David C. Hanold  
*Chairman*  
*Board of Directors*



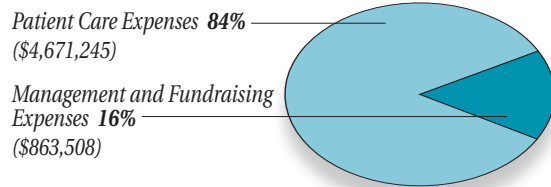
## 2003 Statistical Snapshot

## Major Contributors

January 1—December 31, 2003

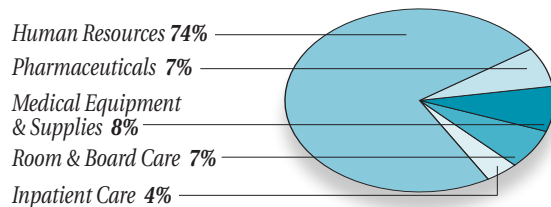
### FINANCIALS

#### Organizational Expenses

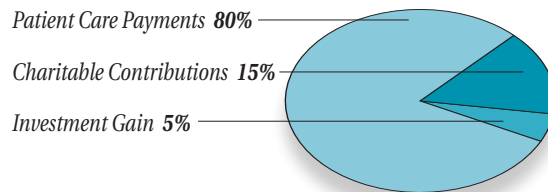


**Total \$5,534,753**

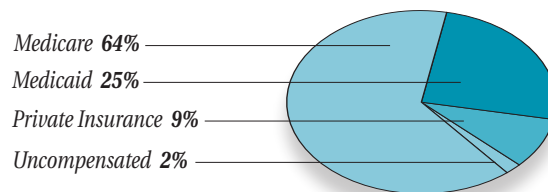
#### Patient Care Expenses



#### Organizational Income Sources



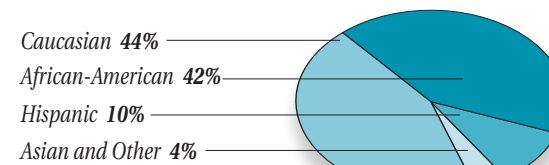
#### Patient Care Payment Sources



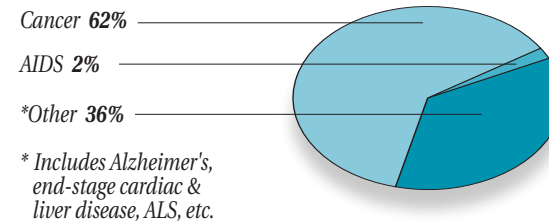
Complete Audit and Footnotes, prepared by  
Karlín, Kerschner, Sharpe & Company, LLP,  
are available upon request.

### DEMOGRAPHICS OF PATIENTS

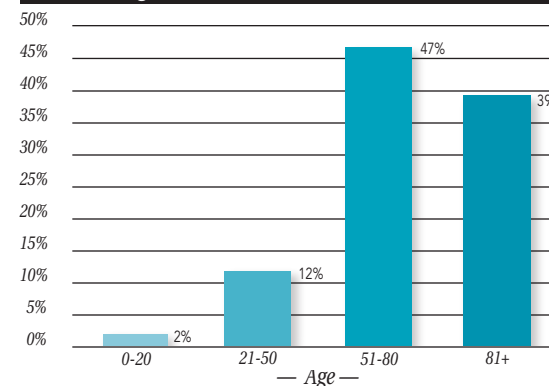
#### Ethnicity



#### Diagnosis



#### Gender / Age 57% Female 43% Male



- 36 Foundation
- Abbott Laboratories Fund
- AIDS Foundation of Chicago
- Ambulance Transportation, Inc.
- American Medical Student Association
- William Blair & Co. Foundation
- Blowitz-Ridgeway Foundation
- Boeing Company
- Helen Brach Foundation
- CHOICES Hospice Triage
- Arie & Ida Crown Memorial
- Henry Crown & Company
- Cuneo Foundation
- Denson Shops, Inc.
- Estelle Ecker Foundation
- Julius Frankel Foundation
- Grant Healthcare Foundation
- HHB Foundation
- Health and Medicine Policy Research Group
- Hospice Educational Institute
- John R. Houlby Foundation
- Janssen Pharmaceutica, Inc.
- MacLean Foundation
- Mazza Foundation
- Metropolitan Bank Group
- Michael Reese Health Trust
- Lawrence & Gloria Newmark Foundation
- NiSource
- Northern Trust Charitable Trust
- Omnicare of Northern Illinois
- Albert Pick, Jr. Fund
- Polk Bros. Foundation
- Prince Charitable Trusts
- Purdue Pharma L. P.
- Regeneration Foundation
- Retirement Research Foundation
- Reyes Holdings, L.L.C.
- Rockwood Company
- Eugene S. Skupien Foundation
- Otho S. A. Sprague Memorial Institute
- Susman and Asher Foundation